

# HIGH RISK FOOT SERVICES FOR KINGLAKE



The following is a list of available services that may assist with diabetes related foot complications.

What	Why	Referral	Cost	When	Where	Contact
<b>Podiatrist</b>	Check for foot complications and assist with foot care	Nexus Primary Health: Referral preferred however not required. GP team care arrangement required for bulk billing.	Varies	Mon -Sat (after hours appointments available)	Kinglake Health Centre 19 Whittlesea-Kinglake Road, Kinglake	Phone: 1300 773 352  Website: <a href="http://www.nexusprimaryhealth.org.au">www.nexusprimaryhealth.org.au</a>  Email: <a href="mailto:serviceaccess@nexusprimaryhealth.org.au">serviceaccess@nexusprimaryhealth.org.au</a>
<b>High Risk Foot Service</b>  <b>Goulburn Valley Health</b>	The High Risk Foot Service is for people with active pathologies, such as: <ul style="list-style-type: none"> <li>• foot ulceration</li> <li>• infection</li> <li>• Charcot Neuropathy</li> <li>• suspected osteomyelitis</li> </ul>	If the presenting issue requires immediate attention, or for patients at risk of acute admission, mark referral as URGENT and consider discussing directly with the podiatrist by telephoning 1800 222 582.  Web Form: <a href="#">click here</a>	Medicare	Mon - Fri	Goulburn Valley Health Graham Street, Shepparton	Phone: 1800 222 582 (option 4)  Fax: 03 5832 2206  Email: <a href="mailto:Community.Access.Helpdesk@nh.org.au">Community.Access.Helpdesk@nh.org.au</a>
<b>Diabetic Foot Unit</b>  <b>Royal Melbourne Hospital **</b>	The team work with people who have a diabetes-related foot problems such as: <ul style="list-style-type: none"> <li>• <b>Foot ulceration</b></li> <li>• Charcot foot</li> <li>• Cellulitis</li> <li>• Osteomyelitis</li> <li>• Acute lower limb ischaemia</li> </ul>	To refer a patient, complete and fax your referral to Direct Access Unit on 03 8387 2217.  The Direct Access Unit welcomes phone enquiries. To discuss referrals (potential or existing) please contact 03 8387 2333.  You can use the following forms or a template from your own system. <a href="#">Community Services Referral Form</a> <a href="#">GP Referral Form</a>	Medicare	Mon - Fri	Diabetic Foot Unit Level 1, 300 Grattan Street, Parkville	Phone: 03 8387 2333  Fax: 03 8387 2217  Website: <a href="https://www.thermh.org.au/health-professionals/clinical-services/podiatry/diabetic-foot-unit">https://www.thermh.org.au/health-professionals/clinical-services/podiatry/diabetic-foot-unit</a>
<b>Northern Hospital</b> <b>Epping Foot Procedure Unit *</b>	The Northern Hospital, Epping provides Podiatry services 5 days per week in the following key clinical areas: <ul style="list-style-type: none"> <li>• Active Ulceration</li> <li>• Complex diabetes related foot condition</li> <li>• Neuropathy</li> </ul>	Forward all referrals to Community Access Service via fax: 03 8405 8616  Following receipt of referral, referrals are processed within three business days.  Processing involves checking eligibility; ensuring referral contains all required information and determining the priority status of the referral.  The referrer will be contacted re referrals that have insufficient content.	Medicare	Mon - Fri	Northern Hospital 185 Cooper Street, Epping	Phone: 1300 128 539 or 03 9495 3443  Fax: 03 8405 8616  Email: <a href="mailto:Community.Access.Helpdesk@nh.org.au">Community.Access.Helpdesk@nh.org.au</a>
<b>Austin Health</b> <b>Podiatry Service</b>	The Podiatry staff operates targeted services including: <ul style="list-style-type: none"> <li>• Specialist foot ulcer and charcot's clinics</li> <li>• diabetic foot complications / wound care</li> </ul>	Specialist Clinic referrals should be from the patients General Practitioner with complete current medical and podiatric history and medications; including relevant pathology and imaging/investigation reports	Medicare	Mon - Fri	145 Studley Road, Heidelberg	Phone: 03 9496 5000 (ext 2017)  Fax: 03 9496 2490