

Lower Hume Diabetes System Improvement Pharmacy Survey

The Lower Hume Diabetes Working Group is facilitated by Lower Hume Primary Care Partnership, with representatives from Alexandra District Health, Nexus Primary Health, Seymour Health, The Kilmore District Hospital, Yea and District Memorial Hospital, Broadford Pharmacy and Goulburn Valley Medicare Local.

The working group identified Pharmacies as an essential element in diabetes care. This survey aims to get an understanding of what services currently provide for customers with diabetes, and how pharmacies and health services can work better together for continuity of care.

1. Pharmacy name

2. Do you provide The National Diabetes Service Scheme (NDSS)?

Yes

No

Comments

3. What other services do you provide for customers with diabetes?

Answer their diabetes-related questions

Formal diabetes education

Medscheck

Blood pressure check

Remind customers of importance of regular examinations (e.g. eye and foot)

Referrals to appropriate healthcare professionals

Referrals to support groups

Screening for diabetes

Referral of those at-risk of developing diabetes to GP

Other (please specify)

4. Do any of your employees have an interest in diabetes prevention and management?

- Yes
- No
- Unsure

Comments

5. Have any of your employees completed any formal training in diabetes prevention and management? If yes, please list training courses.

- Yes
- No
- Unsure

If yes, please list training courses

6. What health services are you aware of in your local area? please list

7. Do you refer your customers to these services if appropriate?

- Yes
- No

Comments

8. What support would you value from local health services?

- Resources to support customer diabetes education
- Resources to support knowledge of local services
- Increased communication with health services

Other (please specify)

9. What NDSS pen needles do you stock?

	Always in stock	Order in on request
B-D Omnican Mini Pen Needle 30G x 8mm NDSS code 67	<input type="checkbox"/>	<input type="checkbox"/>
B-D MicroFine + Pen Needle 29G x 12.7mm NDSS code 87	<input type="checkbox"/>	<input type="checkbox"/>
B-D MicroFine + Pen Needle 31G x 8mm NDSS code 92	<input type="checkbox"/>	<input type="checkbox"/>
B-D MicroFine + Pen Needle 31G x 5mm NDSS code 97	<input type="checkbox"/>	<input type="checkbox"/>
B-D UltraFine Pentapoint Comfort Pen Needle 32G x 4mm NDSS code 101	<input type="checkbox"/>	<input type="checkbox"/>
NovoFine Pen Needle 30G x 8mm NDSS code 91	<input type="checkbox"/>	<input type="checkbox"/>
NovoFine Pen Needle Tip 32G x 6mm NDSS code 150	<input type="checkbox"/>	<input type="checkbox"/>
NovoFine Plus Pen Needle Tip 32G x 4mm NDSS code 165	<input type="checkbox"/>	<input type="checkbox"/>
Nova pens	<input type="checkbox"/>	<input type="checkbox"/>
Hum apens	<input type="checkbox"/>	<input type="checkbox"/>
Auto pens	<input type="checkbox"/>	<input type="checkbox"/>
Clikstar pens	<input type="checkbox"/>	<input type="checkbox"/>

Other (please specify)

10. What NDSS blood glucose testing products do you stock?

	Always in stock	Order in on request
Accu-Chek Aviva Strips 50 F2 Accu-Chek Aviva Expert NDSS code 135	<input type="checkbox"/>	<input type="checkbox"/>
Accu-Chek Go Reagent Strips Accu-Chek Go NDSS code 35	<input type="checkbox"/>	<input type="checkbox"/>

Always in stock

Order in on request

Accu-Chek Integra 3 x 17 NDSS code 39	<input type="checkbox"/>	<input type="checkbox"/>
Accu-Chek Mobile Test Strips NDSS code 48	<input type="checkbox"/>	<input type="checkbox"/>
Accu-Chek Performa Electrode Strips Accu-Chek Performa NDSS code 107.5	<input type="checkbox"/>	<input type="checkbox"/>
BGStar Blood Glucose Test Strips BGStar, iBGStar NDSS code 145	<input type="checkbox"/>	<input type="checkbox"/>
CareSens N Reagent Strips NDSS Code 119	<input type="checkbox"/>	<input type="checkbox"/>
Care Sens Reagent Strips NDSS code 38	<input type="checkbox"/>	<input type="checkbox"/>
FreeStyle Lite Blood Glucose Test Strips FreeStyle Lite, FreeStyle Papillon mini, Freestyle Freedom Lite NDSS code 44	<input type="checkbox"/>	<input type="checkbox"/>
FreeStyle Optium Blood Glucose Test Strips Optium, Optium Xceed, Freestyle Optium Neo NDSS Code 27	<input type="checkbox"/>	<input type="checkbox"/>
One Touch Verio One Touch Verio, One Touch Verio IQ NDSS code 120	<input type="checkbox"/>	<input type="checkbox"/>
TrueResult Test Strips TrueResult, TrueResult Twist, TrueResult Mini NDSS code 120	<input type="checkbox"/>	<input type="checkbox"/>
TrueTrack Test Strips TrueTrack NDSS code 37.5	<input type="checkbox"/>	<input type="checkbox"/>

Other (please specify)

11. What insulin products do you stock?

	Always in stock	Order on request
NovoRapid vial	<input type="checkbox"/>	<input type="checkbox"/>
NovoRapid penfill	<input type="checkbox"/>	<input type="checkbox"/>
NovoRapid FlexPen	<input type="checkbox"/>	<input type="checkbox"/>
Humalog vial	<input type="checkbox"/>	<input type="checkbox"/>
Humalog cartridge	<input type="checkbox"/>	<input type="checkbox"/>
Humalog disposable pen	<input type="checkbox"/>	<input type="checkbox"/>
Apidra vial	<input type="checkbox"/>	<input type="checkbox"/>
Apidra cartridge	<input type="checkbox"/>	<input type="checkbox"/>
Apidra SoloStar	<input type="checkbox"/>	<input type="checkbox"/>
Lantus vial	<input type="checkbox"/>	<input type="checkbox"/>
Lantus cartridge	<input type="checkbox"/>	<input type="checkbox"/>
Lantus SoloStar	<input type="checkbox"/>	<input type="checkbox"/>
Levemir penfill	<input type="checkbox"/>	<input type="checkbox"/>
Levemir FlexPen	<input type="checkbox"/>	<input type="checkbox"/>
Humalog Mix 25 cartridge	<input type="checkbox"/>	<input type="checkbox"/>
Humalog Mix 25 disposable pen	<input type="checkbox"/>	<input type="checkbox"/>
NovoMix 30 penfill	<input type="checkbox"/>	<input type="checkbox"/>
NovoMix 30 FlexPen	<input type="checkbox"/>	<input type="checkbox"/>
Mixtard 30/70 penfill	<input type="checkbox"/>	<input type="checkbox"/>
Mixtard 30/70 InnoLet	<input type="checkbox"/>	<input type="checkbox"/>

Other (please specify)

12. Any other comments

Thank-you for completing this survey, we will provide a summary of the results and identify resulting actions shortly.